



**Vorex Logistics B.V.**

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**General Conditions Vorex Logistics B.V.**

**Standard**

- All rates provided are subject to VAT (if applicable), even though mentioned ALL-IN.
- Unless otherwise agreed all rates are EXCLUDED:
  - Customs formalities
  - ADR/IMO surcharges
  - Variable Fuel Surcharge (minimum 0%)
  - Maut/Tol
  - CAF = Currency Adjustment Value (minimum 0%)
- All rates may be subject to increase due to fuel escalations and other associated costs beyond our control.
- All rates are based on one (un)loading address.
- All rates are based on (un)loading with standard tautliner trailers, except for Ireland and other overseas areas which are based on container transport.
- All deliveries that require distribution trucks due to small access or tail lift requirements are upon request against a surcharge, however these pallets/shipments cannot exceed a height of 220cm.
- All collections and deliveries are based on (un)loading times between 8.00 hours and 17.00 hours on working days, otherwise a surcharge will apply.
- No (euro) pallet exchange unless otherwise agreed prior to (un)loading.
- (Un)loading times for FTL's are two hours free of charge.
- (Un)loading times for LTL's are one hour free of charge.
- (Un)loading times up till four pallets are 30 minutes free of charge.
- Excess waiting time chargeable at €60 per hour and/or part of this.
- POD's are provided by e-mail upon request at €7.50 per POD, and in some countries this will be digital delivery notes.

**CAF**

- Applicable on transports to and from the UK for customers paying euros (€).
- Currency base set at a maximum of € 1.20 per British pound (£) (see: [ECB Rate Currency](#)).
- To determine the CAF for the month coming, the average value of the British Pound (£) off the last month, will be used to determine the difference on the base line of € 1.20
- We have determined the effect of UK haulage on the overall cost to be 35%.

**ADR/IMO**

We can only accept dangerous goods after confirmation of the ferry company. DGD/DGN is to be provided one day before loading. The surcharge for shipments with dangerous goods purely class 3, 8, 9, and all LTQ is €125 per shipment, except for cargo from and to Scandinavia which are to be provided on request. All other classes are subject to request. The cargo needs to be packed according to the ADR regulations, and when shipping via sea also according to the IMDG code.

**Calculation**

- 1 M<sup>3</sup> = 330kg
- 1 LDM = 1,750kg
- 1 Euro pallet (120x80cm) = 700kg
- 1 Standard pallet (120x100cm) = 875kg

Please note the highest equivalent will be used for invoicing purposes.

Rabobank – Dordrecht : 161044840 Chamber of Commerce: 24128624

Iban: NL08RABO0161044840 Vat: NL003775409B01  
BIC / Swift code: RABONL2U

"Unless provided otherwise below, the Dutch Forwarding Conditions, latest version, including the arbitration clause, as filed by FENEX with the court registry (registries) at the District Court(s) in Amsterdam (Rotterdam, Breda and Arnhem), are applicable to all our activities. The Dutch Warehousing Conditions, latest version, including the arbitration clause, as filed by FENEX with the court registry at the District Court in Rotterdam, are applicable to all orders which exclusively concern the warehousing of property. Notwithstanding the arbitration clauses in the aforementioned Conditions, undisputed monetary claims shall be submitted to the competent court in Rotterdam. Dutch law applies. All of the aforementioned conditions will be supplied upon request"

## Bookings

One e-mail for bookings should include: transport order, export documentation (if applicable), commercial invoice(s), and packing list(s) (if applicable). Sending multiple e-mails could cause confusion, and thereby it could cause major delays which we will not take any responsibility for and this could incur additional charges. Also, we would need written confirmation stating who is dealing with the customs formalities as per below.

## Insurance

All-risk transport insurances will only be provided upon written request.

Exception: High value cargo needs to be insured with an all-risk insurance. Such insurance will be provided by Vorex Logistics B.V. when not in possession of the principal. Charges for this will be 1.5 % based on the actual value of the cargo.

## Customs Export from EU

- Commercial invoice is required (see below).
- Authorization for representation is required to act on behalf of the exporter.
- Issuing EX-A/EU-A €75 1 HS-code per document/consignment, € 10 per extra HS Code
- Issuing Temporary Export €125 1 HS-code per document/consignment, € 10 per extra HS Code
- Issuing T1 €75 1 HS-code per document/consignment, € 10 per extra HS Code
- Portbase entry € 5 per

MRN

## Customs Exports from UK (when Vorex Logistics B.V. broker needs to arrange export on behalf of exporter, payable by importer)

- Commercial invoice is required (see below).
- Authorization for representation is required to act on behalf of the exporter.
- Issuing EX-D/UCR €75 1 HS-code per document/consignment, extra €10 each
- Issuing MUCR €25
- Request for the above only possible when transport is in control of Vorex Logistics B.V.

## Customs Import EU

- Commercial invoice is required (see below).
- Authorization for representation is required to act on behalf of the importer.
- Issuing IM-A €75 1 HS-code per document/consignment, € 10 per extra HS Code
- Issuing Temporary Import €125 1 HS-code per document/consignment, € 10 per extra HS Code
- Issuing T1 €75 1 HS-code per document/consignment, € 10 per extra HS Code
- Duties to be paid upfront (variable according to Customs). If paid upfront by Vorex Logistics B.V., 3% commission to apply
- VAT to be paid upfront (variable according to Customs). Not applied if Article 23 for Dutch Entities
- Portbase entry € 5 per MRN
- Handling into C-Sum(closing T1) € 35 per T1
- VAT Reverse charge on Vorex Logistics B.V. account only possible when transport in control of Vorex Logistics B.V. (EU entities)
- Issuing IM-A €125 1 HS-code per document/consignment, € 10 per extra HS Code
- Authorization to act as fiscal representative is required on behalf of the importer.

## Customs Imports UK (when Vorex Logistics B.V. broker needs to arrange clearance on behalf of importer, payable by exporter)

- Commercial invoice is required (see below).
- Authorization for representation is required to act on behalf of the importer.
- Issuing IM-A/Import entry €75 1 HS-code per document/consignment, extra €10 each
- Duties to be paid upfront if no Duty Deferment Account (according to Customs, regardless Incoterm). If paid upfront by Vorex Logistics B.V., 3% commission to apply
- VAT to be paid upfront if no Postponed VAT applicable (according to Customs, regardless Incoterm).
- VAT and/or Duties payable upfront need to be paid immediately, ignoring may cause extra costs!

## Physical Checks

- Physical checks by customs will be done at port Vlaardingen, chargeable per occasion at € 175.
- Physical checks by customs in the UK, will be dealt with upon instructions of costs. These costs will be advised per occasion.
- Any extra costs, charged by customs to Vorex Logistics B.V., will be forwarded to the importer

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## Commercial Invoice

The following information must be shown on all commercial invoices which are used for any import/export entry's as these are compulsory requirements of Customs, and this information is necessary to complete the entry.

- Exporter's EORI number
- Importer's EORI number
- Commodity code(s) (10 digits)
- Inco Terms (2020)
- Clear description of the goods
- Country of origin \*
- Number of packages (which may appear on the packing list only)
- Gross and nett weight (which may appear on the packing list only)

\* For EU origin goods a statement of origin in the following format should appear:

*The exporter of the products covered by this document (exporter reference or REX \*\*) declares that, except where otherwise clearly indicated these products are of (country of origin or EU) preferential origin. The invoice must always contain COO as country*

For UK origin goods a statement of origin in the following format should appear:

*The exporter of the products covered by this document (EORI) declares that, except where otherwise clearly indicated these products are of UK preferential origin.*

\*\* From € 6,000 a REX registration is required, and your registration number must show (see: [Belastingdienst](#))

## Cancellation

- Day before loading before 4 PM CET: free of charge
- Day before loading after 4 PM CET: 70% of the agreed freight price
- Day of loading: 100% of the agreed freight price

## Non clearance

If a trailer is advised according to requirements/dates and a trailer is not custom cleared (this may be due to failure of agent, or holds from any port or custom authority and/or financial holds (VAT/Duty)) Vorex Logistics B.V. will charge € 750 driver cost. All shipment need to be custom cleared before 16.00 CET / 15.00 hours UK on the day of arrival at Port. In groupage, these cost will be charged to the principal of the specific shipment which has not cleared customs. Following to this, below schedule for demurrage and trailer rent will apply as well.

## Demurrage NL/UK

- First 3 days free of charge
- Day 4 will be charged at € 50
- Every extra day +€ 30 will be added  
Above will result in day 5 € 80, day 6 € 110, day 7 € 140 and so on
- The above does include weekends as well and starts at the day of arrival on terminal!

## Trailer Rent NL/UK

### Full trailers

- Trailer rent will start the day after the agreed delivery date
- Every day will be charged as € 50 per day
- These charges will also be applicable on weekend days and bank holidays

### Groupage trailers

- First 3 days free of trailer rent
- Day 4 and onwards we will charge € 50 per day
- These charges will also be applicable on weekend days and bank holidays

## Packaging

Cargo sealed in black foil is not acceptable and may be subject to refusal. The shipper is responsible for the goods to be well packed for road-, sea- and rail transport. Taking back packaging will be executed only after receiving an explicitly written order of the contractor who is also responsible for the costs.

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**Wood (ISPM15)**

All wooden packaging materials, like pallets and crates, must comply with the international ISPM 15 standard for countries outside the EU, now including the UK as well. The ISPM 15 standard means that the wood has been treated in such a way that any harmful organisms present have been killed by, for instance, heat treatment. The usage of wooden packaging materials can be subject to checks by the health authorities, and the frequency of checks is based on a risk analysis beyond our control.

**Phytosanitary**

All products subject to Phytosanitary checks, will only be dealt with by Vorex Logistics B.V. unless written confirmation between Vorex Logistics B.V. and Principal. If Vorex Logistics B.V. would have a phytosanitary shipment in hand, which was not communicated by the principal will result in extra cost for the principal. All cost which Vorex Logistics B.V. is occurring due to this miscommunication will be advise per situation.

**Payment Terms**

Within 30 days net after invoice date. Discrepancies are to be advised within 8 days after receipt of the invoice on [admin@vorex.nl](mailto:admin@vorex.nl)

**Acceptance**

Acceptance of our quotes and/or rates will imply all general conditions are accepted and will be executed.

**Protective Clause**

In case costs will increase due to circumstances beyond our control, we retain the right to change the mentioned tariffs at any given moment.

Vorex Logistics B.V. is not liable for delay in deliveries caused by strikes, operations stack, third parties, or any other delays that can be classified as "force majeure". This also includes delays resulting from customs issues.

Vorex Logistics B.V. acts as freight forwarder (not as carrier or any other capacity), unless explicitly agreed otherwise in writing!

[Dutch Forwarding Conditions \(English\)](#)

*Below conditions apply to all agreements relating storage*

[Dutch Warehousing Conditions \(English\)](#)

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